

Pre Arrival Information Guide

The perfect Highland hideaway
in the Cairngorms



Coylumbridge
HIGHLAND LODGES CLUB

Contact us

+ 44 (0) 1479 811 147

www.coylumbridge.info

lodge.office@coylumbridge.info

HOW TO FIND US

The resort is located one mile from Aviemore on the B970, the road towards the Cairngorm Mountain.

Coylumbridge Highland Lodges Club, Aviemore, PH22 1QN

What3Words: blink.eager.livid

ARRIVAL

Please check in at the lodge office reception, located within the car park of the Woodshed Bar. Check-in is from 5 pm, although we do our best to bring this back to 4 pm, it's not guaranteed. A pre-authorisation is taken on check-in for £150, which is to cover your final bill for electricity and any other extras. **Your card and PIN are required for the pre-authorisation.**

The office is open from 9 am - 5 pm Monday-Friday and 8am - 8 pm Saturday-Sunday. Should you anticipate arriving outside these times, you must inform us in advance.

DEPARTURES

Lodge residents are requested to vacate their lodges by 10 am on the day of departure to ensure that our teams have adequate time to prepare the lodge for the next guests. For residents moving to another lodge, please remain in your lodge, and we will endeavor to have your new lodge prepared as soon as possible and advise once it becomes available. Should you choose to vacate for the day, please remove all your belongings before leaving.

To help us prepare the lodge for our next guests, please ensure all rubbish is securely bagged and placed in the outdoor bins. We kindly ask that you leave the lodge in the same condition you found it. Unfortunately, due to past incidents, please note that additional charges will be applied for any damage discovered after departure or if extra cleaning is required. These charges are applied at the discretion of the management team. We appreciate your cooperation in helping us maintain a welcoming space for everyone.

CAR PARKING

Each lodge has its own designated car parking space.

GUEST SUPPLIES

Your self-catering lodge will be supplied with a starter pack. The following items are included. Once consumed, additional requests will be charged:

- Toilet rolls
- Shampoo, body wash and soap
- Dishwasher tablets, dishwashing liquid
- Tea, coffee, milk, and sugar

Please note that laundry detergent is not provided.

Travel cots and high chairs are provided complimentary and can be requested prior to arrival.

Please note that only the standard travel cot mattress, a sheet, a towel, and a blanket are provided. All lodges come with stair gates.

GUEST BOOKING FORM

Completion of the Guest Booking Form is mandatory. This is emailed to you 6 weeks before your arrival. If you have any issues with your form, please contact the lodge office at: +44 (0) 1479 811147

PETS

Dogs, cats, parrots, hamsters, turtles, goldfish... We welcome them all!



Guests must inform the resort in advance if bringing pets along on holiday. A Pet Agreement will need to be marked as acknowledged on the online booking form.

Please ensure all dogs are kept on leads whilst within the club's grounds and make use of the many waste bins located around the site.

A standard fee of £30 for up to two pets per stay of 7 days or less will be applied. (£30 per pet thereafter).

ELECTRICITY ⚡

Electricity meters are read on the day your ownership begins and on the day of your departure. The lodge office calculates your final electricity bill and debits the card that was given at check-in. An email containing your statement will then be sent to you.

Electricity charges are as follows, per unit:

Normal Rate: 0.2488p

Low Rate: 0.1822p

Background heating will be on when deemed necessary over the winter months.

STAYING CONNECTED

Wi-Fi is available in each lodge, complimentary. Please connect to "Lodge Guest" in your device's internet settings. You will then need to press connect when your browser opens.

Should you wish to advise family/friends on how to contact you within the lodge, the numbers are:

Lodges 1-9: 01479 780 (301 - 309)

Lodges 10-61: 01479 780 (210-261)

HOUSEKEEPING SERVICES

Additional Housekeeping Services may be requested when completing your Guest Booking Form.

Please see the attached file for all services and extras available.

SMOKING POLICY

As a courtesy to other residents, please refrain from smoking in any of the properties on site. The balcony and patio areas may be used, under the condition that the space is kept safe and clean with the disposal of all smoking material.

LOCAL SHOPS

Aviemore has several supermarkets where you can purchase food and convenience items.

- **Tesco Aviemore**, open daily 7 am - 10 pm
Monday 8 am - 10 pm
- **Aldi Aviemore**, open daily 8am - 10pm
Sunday 9 am - 8 pm
- **Marks and Spencer's** (Located in the Fuel Station)
Open daily, **6 am** - 10 pm

COYLUMBRIDGE GUEST DISCOUNTS

Show your lodge key (with the main keyring) when making payment.

Aviemore Go Karts

10% Discount

Cairngorm Brewery

10% Discount

Abernethy Golf Course

£5 Off per person

The Cairngorm Spa

10% Discount

Happy Haggis Fish & Chips

10% Discount

The Balavoulin Pub & Restaurant

10% Discount

Cairngorm Hotel (Sundays after 5pm)

20% Discount

Loch Insh Outdoor Centre

10% Discount (Activities only)



PRICE LIST

ALL LODGES COME WITH THE REQUIRED LINEN AND TOWELS FOR THE MAXIMUM NUMBER OF SLEEPERS AND ONE END OF STAY CLEAN. THE OPTIONS BELOW ARE TO BE SELECTED IF REQUIRED, IN ADDITION.

PILLOWS (TO PURCHASE AND OWN)	£15
LINEN: SINGLE BED	£6
LINEN: KING BED/ SOFA BED	£8.50
LINEN: SUPER KING	£11
BATHROOM TOWELS SET: 1X HAND TOWEL 1X BATH TOWEL	£3
FULL LINEN & TOWEL CHANGE:	
2 BEDROOM LODGE	£40
3 BEDROOM LODGE	£52

PLEASE NOTE THAT WITH LINEN, THE COST IS NOT INCLUSIVE OF MAKING UP THE BED(S). A MID-STAY CLEAN MUST BE CHOSEN FOR THIS SERVICE.

MID STAY CLEAN

A MID-STAY CLEAN CONSISTS OF VACUUMING THE WHOLE PROPERTY, CHANGING ALL LINEN / TOWELS, AND A LIGHT CLEAN OF THE KITCHEN AND TOILETS/BATHROOMS. THIS IS THE IDEAL OPTION WHEN SPLITTING YOUR WEEK WITH FAMILY OR FRIENDS.

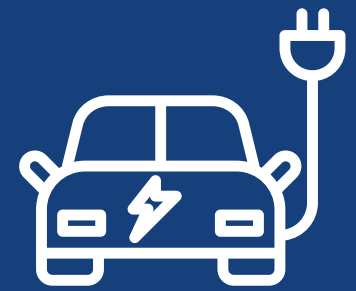
ALPINE LODGES	£79.95
2 BED LODGES	£79.95
3 BED LODGES	£108.24

STANDARD LODGE CLEAN

A STANDARD LODGE CLEAN IS THE REQUIRED CLEAN AFTER OCCUPANTS DEPART. IT IS A FULL CLEAN OF ALL AREAS WITHIN THE PROPERTY AND A CHANGE OF ALL LINEN AND TOWELS. IF THE LODGE IS BEING PARTIALLY RENTED, THIS CLEANING WILL BE REQUIRED PRIOR TO NEW OCCUPANTS ARRIVING. ONE STANDARD LODGE CLEAN IS INCLUDED WITHIN THE MANAGEMENT FEE.

ALPINE LODGES	£116.71
2 BED LODGES	£123.14
3 BED LODGES	£168.19

ELECTRIC VEHICLE CHARGING



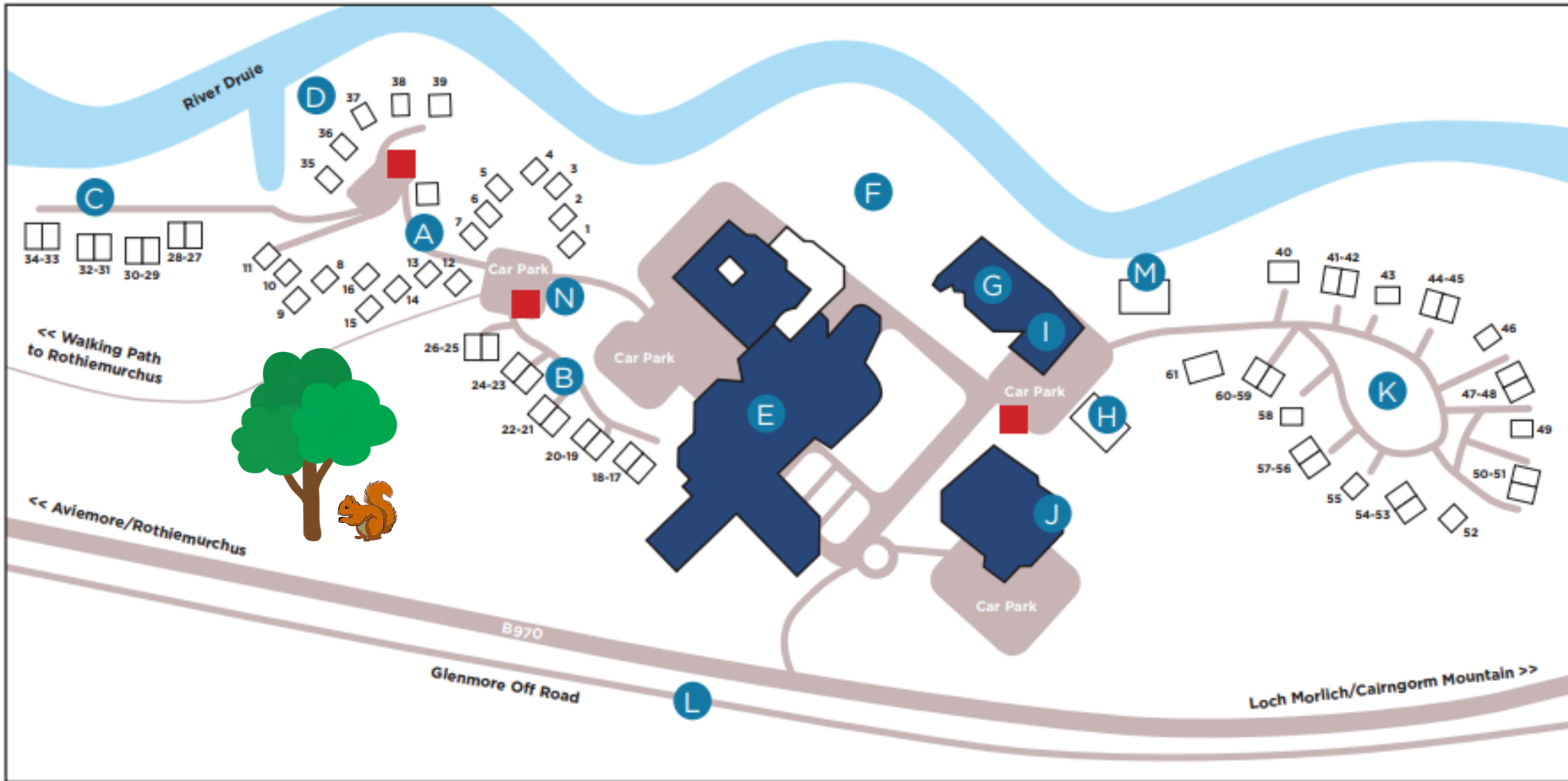
**TO ALIGN WITH THE INSURANCE POLICY HERE AT THE COYLUMBRIDGE
HIGHLAND LODGES CLUB, CERTAIN CONDITIONS NEED TO BE ADHERED TO
WHILST CHARGING ELECTRIC VEHICLES ON SITE.**

**ONLY THE MANUFACTURER'S CABLE SHOULD BE USED FOR SAFETY
AND COMPATIBILITY.
THIRD-PARTY OR GENERIC CABLES SHOULD NOT BE USED.**

**NO EXTENSION CABLES OR DAISY-CHAINING.
PLUG DIRECTLY INTO THE CHARGING POINT IN THE CAR AND THE
LODGE; DO NOT USE EXTENSION LEADS, AS THIS PREVENTS
OVERHEATING, ELECTRICAL HAZARDS, AND DAMAGE TO VEHICLES
AND LODGES.**

**IF YOU ARE UNABLE TO ADHERE TO THE CONDITIONS OUTLINED ABOVE,
PLEASE REFER TO THE EV CHARGING DOCUMENT, WHICH GIVES A
THOROUGH DESCRIPTION OF WHERE YOU CAN CHARGE YOUR VEHICLE IN
THE LOCAL AREA.**

RESORT MAP



Map Legend

- A** Lodges 1-16
- B** Lodges 17-26
- C** Lodges 27-34
- D** Lodges 35-39
- E** Coylumbridge Hotel

- F** Playpark/Tennis Court
- G** Outdoor Discovery/School of Snowsports
- H** Lodge Reception and Sales Office
- I** Woodshed Bar
- J** Fun House

- K** Lodges 40-61
- L** Walking/Cycling Path
- M** Recycling Centre
- N** Recycling Centre
- Fire Evacuation Meeting Point