



# Coylumbridge

HIGHLAND LODGES CLUB

## **Coylumbridge Highland Lodges Club**

### **Rental Terms and Conditions**

All rental prices include VAT but exclude electricity consumed during the stay, pet charges, and any additional services or items requested. Pet charges are payable at check-in. Electricity usage and any additional items or services will be charged at the end of the stay.

Guests are required to present a credit or debit card upon arrival. A pre-authorisation of £200 will be held against this card. This pre-authorisation will remain in place until all electricity usage and additional charges have been settled. The final charge is made from the pre-authorisation.

Check-in is from 5 pm. We aim to offer earlier access at 4 pm, although this cannot be guaranteed. Check out is strictly by 10 am.

Barbecues and open fires are strictly prohibited anywhere within the grounds.

Guests must not exceed the advertised sleeping capacity of the lodge.

For bookings made less than 42 days prior to arrival, full payment is required at the time of booking. For bookings made more than 42 days prior to arrival, a deposit of 30% of the total rental price is required at the time of booking, with the remaining balance payable no later than 42 days before arrival.

### **Cancellation policy**

If you need to cancel your booking for any reason, written notice must be provided to the Lodge Office. Cancellation charges apply in all circumstances and are calculated as a percentage of the total booking value based on the date the cancellation notice is received by the Club.

Cancellations made 56 days or more prior to arrival will incur a cancellation charge equal to the deposit paid.

Cancellations made between 55 and 29 days prior to arrival will incur a cancellation charge equal to 60% of the total booking value.

Cancellations made between 28 and 8 days prior to arrival will incur a cancellation charge equal to 80% of the total booking value.

Cancellations received less than 7 days prior to arrival will incur a cancellation charge equal to 100% of the total booking value.